

### Head of IT Audit for a Life, Health and Retirement Carrier

#### The Company/The Situation

- 150-year-old Life, Health and Retirement Services Carrier with over \$50BB in assets.
- Audit team is made up of experienced audit professionals with a combination of industry experience and Big-4 backgrounds.
- Environment is collaborative, but emphasis is needed on building better relationships with the operating units.
- New Head of Audit has been named.

#### The Challenge

- New Head of Audit has determined a need to develop a leader (Head of IT Audit) with an eye toward further strengthening the organization's IT Audit capabilities, as technology plays an ever-increasing and important role in the organization.
- Candidate should have a track record of developing collaborative relationships in the operating units in order to embed a solid controls mindset into the fabric of the organization.
- Candidate must have combination of Big-4/private background backed up with audit experience from a Life and Retirement Services carrier of a similar size.
- The Big-4 experience is particularly important as the client has had good results with that background, because an ability to forward-face internal clients in an effective manner is learned in that environment.
- The new Head of IT Audit must also be able to develop a collaborative mindset within his/her own team; a mindset that values the perspective of all the team members and leverages their deep experience.

#### The Choice

- ARExecutiveSearch already had a strong relationship with the new Head of Audit for a number of years. He was confident in ARExecutiveSearch's ability to identify and recruit a key player who had the combination of deep IT Audit experience, leadership skills, and who had the Life and Retirement Services background needed.

#### The Approach

- ARExecutiveSearch determined that there were two key carriers of a size, business profile and geographic fit similar to the client's.
- There were a number of potential candidates on the radar screen from a prior successfully completed IT Audit search.
- One candidate had the requisite Big-4 background, IT Audit experience and was currently working for a competitor of the client.
- ARExecutiveSearch had stayed in touch with this candidate over a three-year period.
- The candidate had previously declined to consider a move, however, this role represented the next logical step in the candidate's career, and the candidate was more open to considering a move at this time because upward movement in his current organization was somewhat limited due to the organization's constraints.
- A selection of three candidates who fit the parameters were identified, contacted, and interviewed by ARExecutiveSearch.
- All three were put into an interview process which included six people over a two-day period.

#### The Selection and Solution

- The candidate mentioned above was the top choice.
- An offer was extended and salary negotiations were wrapped up in two days.
- Acceptance and start date set.
- The Head of Audit and the new Head of IT Audit are both pleased with their decision. The Head of Audit feels that the new Head of IT Audit has a strong future ahead of him in an organization that is complex, interesting and growing.
- Relationships within the audit team and between the audit group and the operating groups are strengthening, and a strong IT controls framework is being built out.